

Case Study: Jobber Cleaning Program



Industry: Convenience Store **Headquarters:** Houston, TX

Locations: 250+

Kev Highlights

- Incorporate a valuable co-branded outdoor cleaning program
- Offer a one-stop shop for your Dealer's outdoor cleaning challenges
- Improve mystery shop and brand image scores

Improve Mystery Shop Scores



Enhanced Store Appearance:



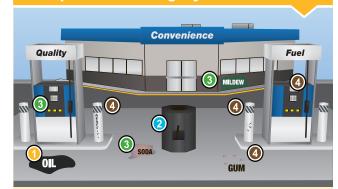
Our program is designed to help you manage a consistent, quality customer experience standard across your growing network of Dealers.

Improved cleanliness leads to:



- Increased customer lovalty
- Improved frequency of visits
- Longer shopping visits

Complete Cleaning System



Solutions for Your Key Challenges:



Key to Success: Operations Integration



- Ongoing training calls to each store
- OSHA compliant system
- Online training videos and SDS support

Value-Add Program



Let us be your Dealer's go-to resource for any cleaning challenges or questions.

Program Highlights:

- Targeted focus on improving cleanliness and mystery shop scores for low performing stores
- Pre-negotiated special discounted pricing
- Regular value-add email messaging to Dealers
- Ongoing training & follow up calls ensure consistent program execution





After price, cleanliness is the number one reason to choose a C-Store (M/A/R/C® Research)



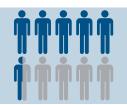
Maintaining a clean store can increase total sales by as much as 15% (Alon Brands)

"In 6 months, the number of stores meeting

brand standards for exterior cleanliness has

increased by 27%"

-Texas Petroleum Marketer



56% of C-Store consumers do not go into store after fueling up (NACS Magazine)